

Esurance is insurance for the modern world™. With powerful, easy-to-use online tools and stellar 24/7 customer and claims service, we put busy, on-the-go consumers in control of their insurance. It's all part of our commitment to providing customers with smarter, easier, and more modern ways to manage their insurance whenever and wherever they are.

**company launched** – 1999

**product** – Personal insurance products

**distribution** – Internet: [www.esurance.com](http://www.esurance.com)

Phone: 1-800-ESURANCE (1-800-378-7262)

Mobile: [m.esurance.com](http://m.esurance.com)

Select online partners

### **ownership**

Esurance is backed by Allstate, the nation's largest publicly held personal lines insurer (NYSE: ALL).

### **associates & offices**

More than 2,300

Headquartered in San Francisco

15 regional offices

### **items in force**

Esurance insures 1,028,576 vehicles as of December 31, 2012

### **recognition & ranking**

- Third-highest online quote volume among U.S. car insurers according to comScore
- Named a "Model Insurer" by financial consulting firm Celent
- Financial strength rating of "A+" (Superior) from A.M. Best
- Named to the 2012 InformationWeek 500 list of technology innovators
- 2012 Monitor Award winner for policyholder account management tools
- Ranked #1 in self-service capabilities for consumers by The Customer Respect Group

### **key benefits**

#### **comparison quotes**

- With Esurance, you can compare your rate with other top companies in minutes.

#### **esurance mobile**

- Our fast, easy mobile app empowers customers to get quick quotes, review coverages, file claims, find the best repair shops, and make payments – all from their smartphones.

#### **money-saving discounts**

- Esurance offers numerous discounts online and over the phone, including DriveSense™, the usage-based insurance discount.\* (See [www.esurance.com/discounts](http://www.esurance.com/discounts) for a complete list.)

#### **customized coverage**

- Esurance has the Coverage Counselor® interactive tool and knowledgeable agents to explain options in clear, comprehensible terms, helping customers make the right decisions on coverage.

#### **RepairView® online repair monitoring**

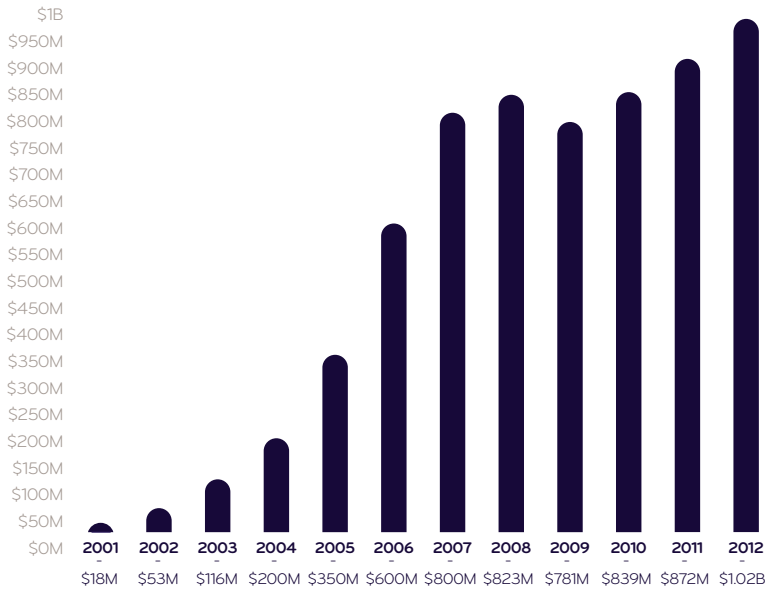
- Customers get daily photo updates, online or via a mobile device, of their car repairs in progress when they choose an Esurance-approved repair shop.

#### **24/7 customer support**

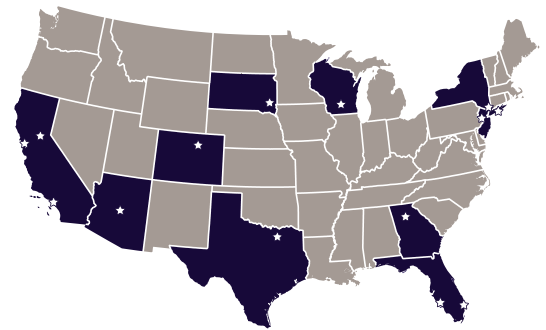
- Access our award-winning website to make policy changes, pay your bill, and print ID cards, or call our helpful customer service reps anytime at 1-800-ESURANCE (1-800-378-7262).

Learn more about Esurance at [www.esurance.com/news](http://www.esurance.com/news).

## total written premium (approximate)

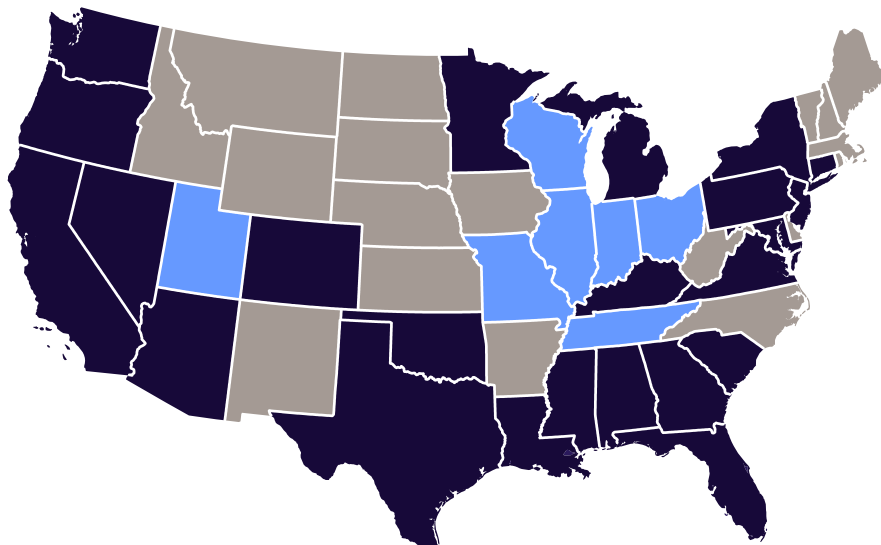


## our office locations



- ☆ Atlanta, GA
- ☆ Bridgewater, NJ
- ☆ Brooklyn, NY
- ☆ Dallas, TX
- ☆ Denver, CO
- ☆ Ft. Lauderdale, FL
- ☆ Los Angeles, CA
- ☆ Madison, WI
- ☆ Melville, NY
- ☆ Phoenix, AZ
- ☆ Sacramento, CA
- ☆ San Francisco, CA  
Corporate HQ
- ☆ Sioux Falls, SD  
24/7 customer service center
- ☆ Tampa, FL

## esurance product availability by state



- states where we offer car insurance
- states where we offer car insurance & renters coverage
- states where we don't offer insurance (yet!)